

Policy on communications and bilateral contacts with shareholders



Title

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contacts with shareholders

Approved on

October 2023

This is the policy of Koninklijke Ahold Delhaize N.V. (“Ahold Delhaize” or “the Company”) on bilateral contacts with shareholders. With this policy, the Company applies best practice 4.2.2 of the Dutch Corporate Governance Code.

Ahold Delhaize aims to keep private and institutional investors and equity and fixed income investors informed by providing investors with equal and simultaneous information on the Company’s performance and prospects. In doing so, Ahold Delhaize engages with shareholders and other investors (together called “investors”) and analysts in formal meetings as well as outside such meetings.

Events and conference calls organized by Ahold Delhaize open to analysts and investors, and press conferences shall be announced in advance on the Company’s corporate website (www.aholddelhaize.com). All investors and analysts are given the opportunity to follow the meetings by telephone or through the internet. Presentations given during these meetings – if any – shall be posted on the Company’s corporate website.

Ahold Delhaize endeavors not to disclose any inside information during bilateral contacts with analysts or investors. If inside information is disclosed during bilateral communication, Ahold Delhaize shall deal with this in an appropriate and responsible manner and in accordance with applicable laws and regulations.

Ahold Delhaize is committed to maintain an open and constructive dialogue with existing and potential shareholders. Ahold Delhaize considers each and every reasonable request for contact seriously, and will determine - at its sole discretion - whether it will accept invitations from its shareholders, or parties representing shareholders, to engage in a dialogue. Ahold Delhaize will facilitate such dialogue, unless in the opinion of the Management Board, this is not in the interests of the Company.

Ahold Delhaize may request a shareholder to provide certain written information prior to a bilateral conversation in order to assess whether a conversation outside a General Meeting of Shareholders would be in the interest of Ahold Delhaize. This information may include the purpose of the meeting, the matters to be discussed, the opinion of the shareholder on these matters and information in respect of the shareholder and its interest in Ahold Delhaize. Ahold Delhaize may also request the shareholder to disclose their full share position (long and short and through derivatives).

Ahold Delhaize holds no meetings with shareholders during Closed Periods (as defined in Ahold Delhaize’s Policy on inside information and securities trading).

Ahold Delhaize is committed to a corporate governance structure that best suits its business and stakeholders.

This policy may be amended or revoked by the Management Board of Ahold Delhaize at any time and without prior notice. The Company reserves the right to deviate from this policy.

For any requests for contact with the Company or any questions about this policy or in relation to Ahold Delhaize shares, its strategy, activities of financial and non-financial results, please contact Investor Relations at investor.relations@aholddelhaize.com